Task 3a – Gathering feedback to inform future development.

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# Questoniares

## Gibjoghn prototype feedback (for non-technical people)

[GibJohn Prototype Feedback (for non-technical people)](https://forms.office.com/Pages/ResponsePage.aspx?id=NW7qCB78K0SNXftkwn_6CXvuHfSWADRJquJiHOf6LaVUMVY3WFVJWlcxRU5HQ0lKQzVSQ0s1WVk2WS4u) – Link to form

## Gibjoghn prototype feedback (for technical people)

|  |  |
| --- | --- |
| Questions from GibJohn prototype feedback (for technical people) Form | Reasoning |
| **The website code has the effective use of comments.** | I have asked this question because every programmer has a different opinion on how informative a comment should be as well as the number of comments used in a computer program so it is important to get an average, which would help when considering the software needs to be run by a 3rd party. |
| **The website code is correctly incremented.** | The use of correctly incremented code is vital when being operated by a 3rd party therefore if I got negative feedback, I would need to edit my code. |
| **The website code variable naming convention is thoughtful.** | The variable naming convention is also vital to get feedback on as it is important that the code is understood easily by multiple programmers so that it can be used by 3rd party as well as to make updates easier. |
| **The website code is easy to read and understand.** | The code must be easy to read and understand so that it is smoothly operated by 3rd party. |
| **The website code has a well thought out layout and architecture.** | The question will tell us if the average programmer would be able to quickly operate and adjust my code if there is a well thought out layout and architecture. |
| **The website code could be easily run by a 3rd party.** | This is so that we know the website can be changed, improved and improved over time when the client might have different needs. |
| **The website code has effective data validation.** | This is important for security as well as stopping bots for making accounts it also stops people having two accounts with the same email. |
| **The website code offers security.** | This is one of the most important features especially when dealing with student’s data such as phone numbers and addresses when is vital considering it’s a wide range of ages. This will need to comply with GDPR rules and practises. |
| **input any other feedback?** | This question is just so we can get more precise feedback so that we can update and change the software to fit the clients and users needs. |
| **What would you rate the code overall?** | This question is just so that we can get statistics on if the protype was an success. |

[GibJohn Prototype Feedback (for technical people)](https://forms.office.com/Pages/ResponsePage.aspx?id=NW7qCB78K0SNXftkwn_6CXvuHfSWADRJquJiHOf6LaVUOU4zUjNDQzNTMFNUUExGTDRVTjhNQU1RUi4u)

* Link to form

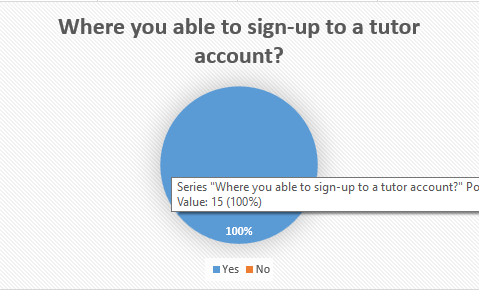


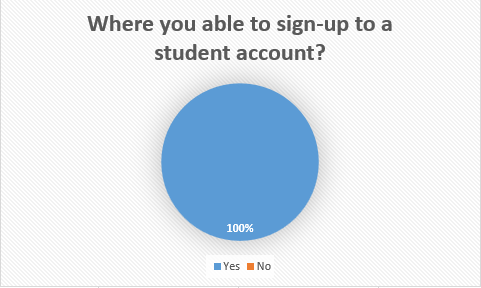
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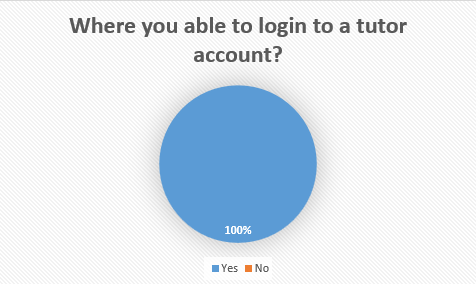
# Feedback

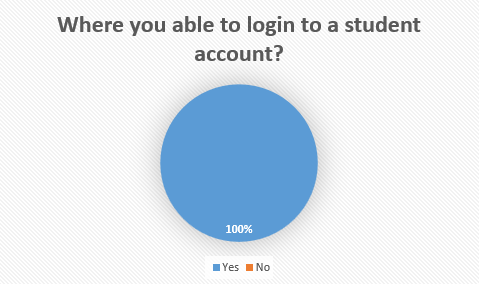
## overall statistics for the feedback

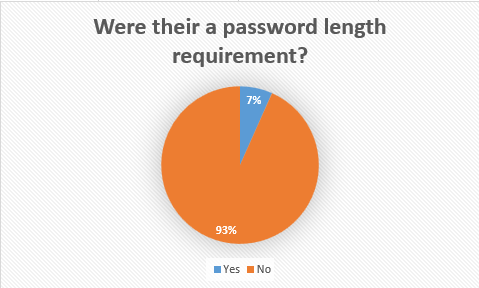
### Gibjoghn prototype feedback (for non-technical people) -new

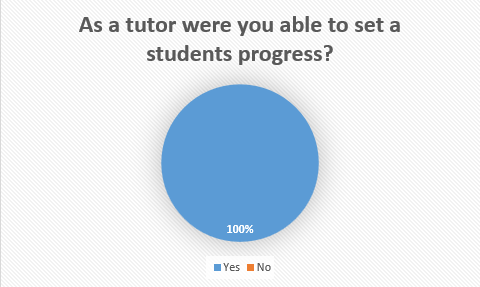


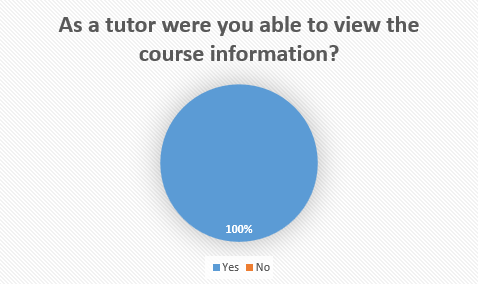


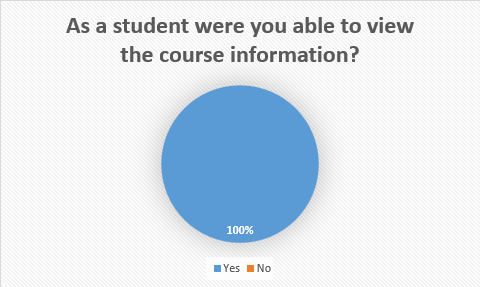


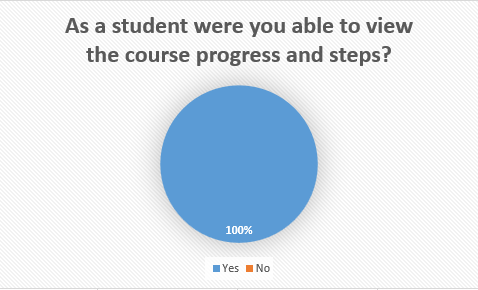


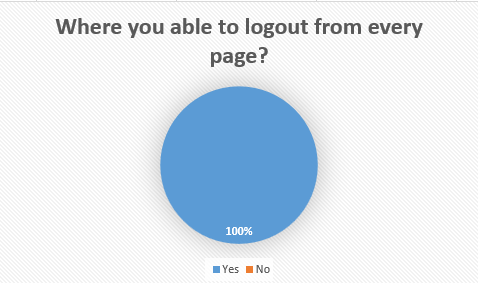


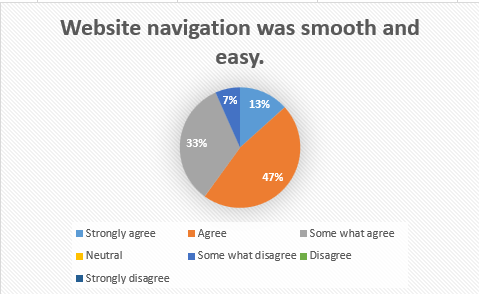


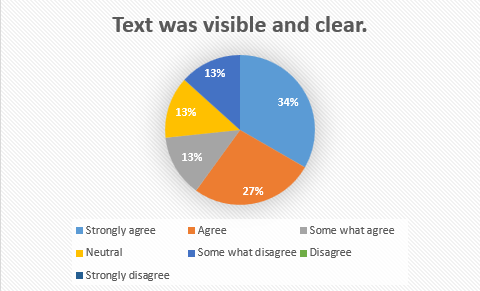


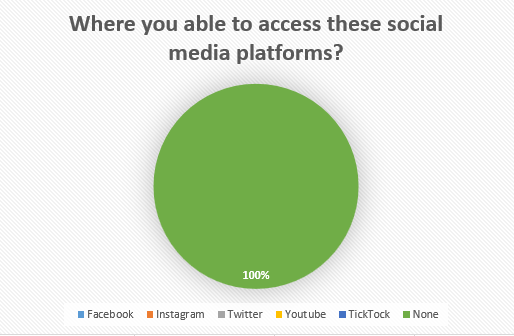


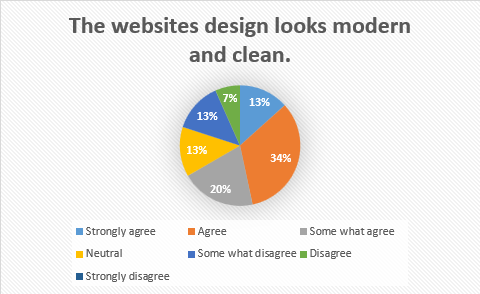


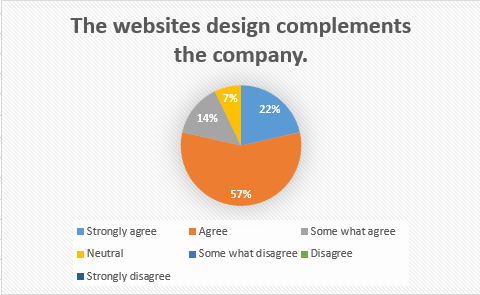


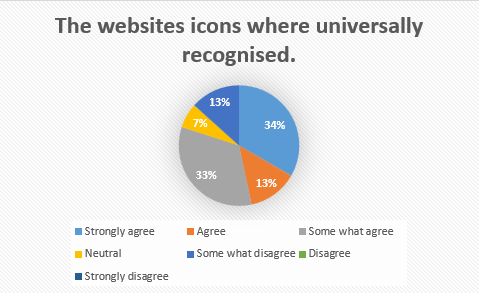


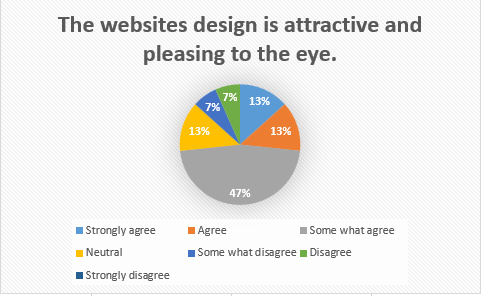


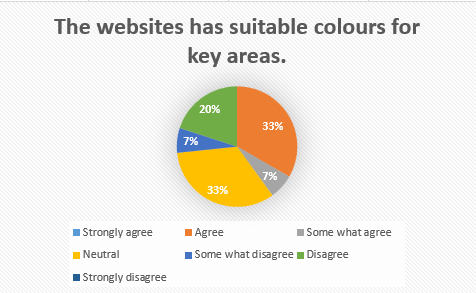


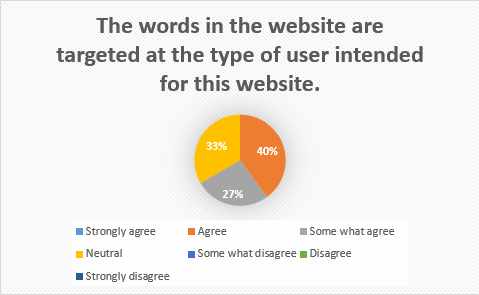












### Gibjoghn prototype feedback (for technical people)

Chart, pie chart

Description automatically generated

Chart, pie chart

Description automatically generated

Chart, pie chart

Description automatically generated

Chart, pie chart

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Chart, pie chart

Description automatically generated

Chart, pie chart

Description automatically generated

Chart, pie chart

Description automatically generated

Chart, pie chart

Description automatically generated

Graphical user interface, application

Description automatically generated with medium confidence

Chart, pie chart

Description automatically generated

## Feedback case studis

### Gibjoghn prototype feedback (for non-technical people)

### Gibjoghn prototype feedback (for technical people)

##### emily fowles

|  |  |
| --- | --- |
| Questions from GibJohn prototype feedback (for technical people) Form | Answers |
| **First name?** | Emily |
| **Last name?** | Fowles |
| **Date of birth?** | 4/7/2005 |
| **Nationality?** | British |
| **The website code has the effective use of comments.** | Agree |
| **The website code is correctly incremented.** | Somewhat agree |
| **The website code variable naming convention is thoughtful.** | Agree |
| **The website code is easy to read and understand.** | Agree |
| **The website code has a well thought out layout and architecture.** | Somewhat agree |
| **The website code could be easily run by a 3rd party.** | Somewhat agree |
| **The website code has effective data validation.** | Agree |
| **The website code offers security.** | Neutral |
| **input any other feedback?** | There could have been more information given within the comments. |
| **What would you rate the code overall?** | 4 |

|  |  |
| --- | --- |
| Questions from GibJohn prototype feedback (for non-technical people) Form | Answers |
| **First name?** | Emily |
| **Last name?** | Fowles |
| **Date of Birth?** | 07/04/2005 |
| **Nationality?** | British |
| **The website design made the website look safe and trustworthy.** | Agree |
| **The website design was modern.** | Somewhat agree |
| **The websites icons where universally recognised.** | Strongly agree |
| **The websites design is attractive and pleasing to the eye.** | Agree |
| **The websites have suitable colours for key areas.** | Strongly agree |
| **The words used are easy to understand and aimed at the type of user intended for this website.** | Strongly agree |
| **Insert any extra positives about the websites design.** | The colour scheme suited the education field. |
| **Insert any extra negatives about the websites design.** | 4 |
| **What would you rate the websites design?** | Neutral |
| **The website was fast and efficient.** | Agree |
| **The website was easy to navigate.** | 4 |
| **What would you rate the ease of use for the website?** | 5 |
| **What would be your rating for the overall website?** | A better sign-up system so that you are logged in as soon as you create the account. |
| **Can this website be furthered anymore?** | A better sign-up system so that you are logged in as soon as you create the account. |

# Feedback report

The feedback has been very useful to understand what has worked and what hasn’t worked but most importantly told us the changes we need to do to push the website that one step further. The first segment of feedback we are going to look at, is the overall statistics for the non-technical survey. This has shown us {More inserted}.

Secondly, we should inspect the overall statistics for the technical survey. Starting with the positives we had good feedback on the effective use of comments, the incrementation, the variable naming convention, the ease of reading and understanding the code and for having a well thought out layout and architecture. The feedback also shows us that we need to improve the code to make it easier for the code to be run by a third party as well as improving the data validation, security as it is vulnerable to SQL {#} injection. Overall, the code was rated at a 3.67 out of five.

Next, we will be reviewing the feedback given by Miss Emily Fowles a Programming student, She agreed that the Website code has an effective use of comments, having a thought out variable naming convention and that the website code is easy to read and understand this is very important feedback as one of the requirements is for the website to be able to be run by a 3rd party which is possible because of the website overall understandability by multiple different programmers. Emily somewhat agreed with the following statements. The website code is correctly incremented, that the website code has a well thought out layout and architecture and that the website could be easily run by a 3rd party. This feedback tells us that we could improve those features but there not top priority the overall stats for the technical feedback are a slight bit more positive. Miss Fowles also stated that she had a neutral opinion on the codes security which is negative feedback but has a positive result as security is at the highest priority therefore changes will need to be done to increase the security. The overall stats are also backing up that there will need to be an increase in security

# Changes required

|  |  |  |  |
| --- | --- | --- | --- |
| Reference Number | Change Details | Who requested the change? | Change Urgency Level |
| 1 | Change the Colour theme to one that is lighter. | Kaity Nikki | Low |
| 2 | Once an account is signed up the user should be logged in without having to manual re-enter login details. |  | Medium |
| 3 | Increase of security. | Steven Fowles, James Potts, Sam Pearce and Nico Fusco | HIGH |
| 4 |  |  |  |